

MY KIDS SPENDING – Common Questions, Tips and FAQ's

Q: What are the benefits of using My Kids Spending?

A: Parents can view their student's activity within 24 hours of a transaction. Parents may add funds to the spending account at any time. The minimum deposit is \$25. Parents with more than one student at Kent School, can set up My Kids Spending to manage all of their students through one login and one password.

Q: How do I register for My Kids Spending?

A: Click the Getting Started link at the top of the MKS website. Enter contact information and click the register button, a password will be emailed to you. PLEASE NOTE: When prompted, enter student's last name and student's ID number. The student's ID number can be found on your Enrollment Agreement. Admissions can also give you the ID number or email studentspending@kent-school.edu.

Q: My student's balance is low. How can I add funds to their account?

A: You can deposit funds by using a credit card or electronic check. International students/parents can fund via MKS with a credit card as long as the card is Visa, MasterCard, or American Express or with a checking account drawn on a U.S. Bank. You can also set up the account to auto-fund when the balance is low. (Sorry, no auto-fund with credit card payments, only electronic checks.)

Q: I noticed there are transaction fees involved with the online deposits. Why is that?

A: This is the cost of doing business electronically. The small fee, charged by My Kids Spending (Odin), is used to cover the bank and credit card transaction fee and hosting the secure website.

Q: Will I need to register every year?

A: No, your registration with My Kids Spending does not expire. Once you have registered, you will not need to repeat the process.

Should you wish to contact My Kids Spending for **customer support**, please send an e-mail to Support@MyKidsSpending.com You may also call them at (855) 302-0070 or if calling from abroad (617) 868-0060.

Deposits made on the web or through automatic funding will appear on your statements as MyKidsSpending.com or Odin Inc. If you should have any questions about purchases made at the school, please contact studentspending@kent-school.edu.